

DC: **Annex B** - Rev. **4** of: 09/01/2023 Verified and approved by: **DG** 

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## **QUALITY POLICY**

The Management of INDUSTRIA CAVEL S.R.L. is strongly motivated to pursue a quality policy that focuses on customer satisfaction and continuous improvement of its product and service in the field of application of:

## DESIGN AND MANUFACTURE OF INSULATED ELECTRIC CABLES WITH FLUORINATED POLYMERS.

The main purpose of the Management is to achieve full customer satisfaction by trying to offer a quality product and a precise and professional service at every stage of the work, paying the utmost attention to the analysis and evaluation of customer needs.

To achieve this goal, the Management has decided to adopt a Quality Management System, considering it a fundamental and strategic tool to analyze, understand and control the various business processes, identifying their strengths and weaknesses and consequently determining the areas on which to intervene with appropriate risk mitigation actions and / or performance improvement.

The Quality System implemented, shared and implemented, contains rules, procedures and work instructions to guide each company function, respecting its role and skills, in carrying out its duties in order to:

- ensure compliance and product quality;
- keep primary and production support processes under control;
- prevent and evaluate risks and non-compliant situations in order to eliminate or reduce any inefficiency and ineffectiveness;
- react to changes in the context to consolidate and increase leadership in the reference market;
- optimize costs and minimize waste;
- meet the needs and expectations of interested parties with the primary objective of increasing their degree of satisfaction;
- comply with contractual supply requirements and terms;
- maintain adequate production capacity and flexibility;
- disseminate and share quality objectives at all levels;
- promote and pursue continuous improvement.

The Management also undertakes to measure performance and define objectives and targets consistent with the resources and role that INDUSTRIA CAVEL S.R.L. assumes and / or wants to assume, in the reference market.

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